

Honda FCU is aware of the disaster that impacted the Ohio Region last week. Rest assured that Honda FCU is here and ready to help you and your families through this event.

If you have been impacted by this disaster and need financial assistance, below are financial resources that can assist you.

Financial Emergency Loan:

If you need financial assistance, you may apply for Honda FCU's Emergency Loan. **To apply please click** <u>here</u> to log into Digital Banking.

- Once you log in, please navigate to Service > Apply for a Loan > Select 'Anything Loan'.
- In the 'Reason' field, please enter 'Emergency'
- You may also apply by calling us at 800-634-6632 or visiting your local branch.

Debt Protection*:

Honda FCU can be your financial safeguard against the unexpected. You may have chosen debt protection on your HFCU vehicle/personal/credit card loans. Debt protection offers the peace of mind in knowing your loan payment is covered in the event of disability due to injury/illness/involuntary unemployment or death. Your loan documents and loan transaction history will indicate if you purchased Debt Protection. However, if you are unsure if you are covered, **please contact 800-634-6632 and speak with one of our Loan Officers.** For additional program information, please click <u>here.</u>

If you need to submit a claim for your Debt Protection click here.

GAP Coverage:

For members that have been impacted with a vehicle total loss financed with HFCU, we are here to assist with GAP claims if applicable. For GAP insurance purchased directly at HFCU, we will complete any claims on your behalf if the vehicle is deemed a total loss and the primary insurance company does not cover the full balance owed. Please reach out to us with any questions at 1-800-634-6632.

TruStage* Insurance Claim Filing:

To SUBMIT/FILE a claim or to check on an existing claim home or car insurance though TruStage, please click <u>here.</u>

If you have difficulty fulfilling HFCU payments, please contact us at 800-634-6632 or visit your local branch. Honda FCU is here for you and your family during this trying time.

*Honda FCU does not offer debt protection on our real estate products. Your purchase of our Debt Protection Program is optional and will not affect your application for credit or the terms of any credit agreement required to obtain a loan. Certain eligibility requirements, conditions and exclusions may apply. Please contact your loan representative or refer to the Member Agreement for a full explanation of the terms of our program. You may cancel the protection at any time. If you cancel protection within 30 days, you will receive a full refund of any fee paid. *TruStage™ Life Insurance is offered by TruStage Insurance Agency, LLC and issued by CMFG Life Insurance Company. The insurance offered is not a deposit and is not federally insured or guaranteed by your credit union.LIFE-1112-C9B. TruStage™ Auto Insurance program is offered by TruStage Insurance Agency, LLC and issued by leading insurance companies. Discounts are not available in all states and discounts vary by state. The insurance offered is not a deposit and is not federally insured. This coverage is not sold or guaranteed by your credit union. MAH-1112-7C9E. TruStage™ AD&D Insurance is offered by TruStage Insurance Agency, LLC and underwritten by CMFG Life Insurance Company. The insurance offered is not a deposit and is not federally insured or guaranteed by your credit union. ADD-1112-225E